



**Practice contact details**

**Practice name:** The Mount View Practice

**Address:** Fleetwood Health & Wellbeing Centre, Dock Street, Fleetwood FY7 6HP

**Telephone:** 01253 951999

Email address: Helendingle@nhs.net

Website: [www.themountviewpractice.nhs.uk](http://www.themountviewpractice.nhs.uk)

**Current online patient services**

*GP system supplier - EMIS WEB*

*GP system version – 5.7*

**Plan to Meet GMS / PMS 2015-16 Contractual Requirement for Patient Online Service**

This practice plans to offer the facility for patients to view online, export or print detailed coded information held in their own records from **31<sup>ST</sup> March 2016**.

These dates are subject to the necessary NHS GP systems and software being available to the practice.

This practice currently offers the facility for patients:

- to book, view, amend, cancel and print appointments online
- to order online, view and print a list of their repeat prescriptions for drugs, medicines or appliances
- to view online, export or print summary information from their record, relating to medications, allergies, adverse reactions and any other items agreed between the practice and individual patient

We will publicise and promote our online services to our practice’s patients through the practice website, practice waiting room leaflets, posters and the Patient Participation Group by **31<sup>st</sup> March 2016**.

**(In addition to the above, you may wish to provide further details of your plan as per the example below.)**

	Planned activity	Date

1	<p>Write up practice policies and ensure staff are made aware of these</p> <p>Train relevant staff for patient records access, e.g. receptionists</p> <p>Review any nationally provided support material from RCGP/NHS England</p>	February/March 2016
2	Agree an initial small group of patients to access coded information from their records	March 2016
3	Prepare promotion and information activities for patients	March 2016
4	<p>Publicise online services to patients through posters, website and PPG</p> <p>Commence access to detailed coded information in patients own records for patients who request it</p>	March 2016 onwards